
Brethren Insurance Services is pleased to announce a new partnership with Milliman. You will find some common questions and answers below that will help you get to know our new partner better.

Q) Who is Milliman?

A) Milliman is a highly respected independent risk management, benefits, and technology firm, founded in 1947. Brethren Insurance Services has partnered with Milliman in order to provide insurance clients with a one-stop shop for enrolling in available insurance products and managing selections and coverage.

Q) What does this mean for me?

A) You will receive email communications from Brethren Insurance Services via emailservices@milliman.com. (If you add emailservices@milliman.com to your email contact list, the messages are less likely to end up in your spam folder.) You may also receive U.S. mail communications from Brethren Insurance Services and/or Milliman.

Q) What types of communications should I expect to receive?

A) You will receive messages introducing our new insurance web portal, www.cobbt.mybenefitchoice.com, which opens Nov. 15. In addition, there will be a message with a link to a video that will help you navigate the new portal. You will also receive communications reminding you of some of the products available to you during Open Enrollment season, which runs November 15-30.

Q) Will my Open Enrollment experience be different than what I am used to?

A) You will no longer fill out paper forms; instead, you will manage your Brethren Insurance Services product selections online, with additional help available from the service center.

Q) If I don't have a computer, how will I make changes to my insurance products?

A) Beginning Nov. 15, your other option for managing your insurance coverage is to contact the Milliman Benefits Service Center by phone at 800-217-0067 (Monday through Friday from 7 a.m. to 7 p.m. Central time). The friendly staff at the service center is happy to assist you.

Q) Do I call the same number if I just have questions?

A) Yes - please call the Benefits Service Center at 800-217-0067 with any and all questions.

Thank you,



Lynnae Rodeffer

Director of Employee Benefits