



c/o Milliman Benefits Service Center
P.O. Box 600610
Dallas, TX 75360-0610

Open Enrollment is coming soon

Mark Your Calendar
Nov. 15 – Nov. 30, 2021

2022 Open Enrollment is going green — we have a new website to bring us all together.

Say goodbye to paper forms — this year Open Enrollment for 2022 insurance coverage will be an online experience! To get started, register on our new site at **cobbt.mybenefitchoice.com**. Current insurance customers who do not have internet access can enroll by phone at 800-217-0067.

Meet Milliman, BBT's New Insurance Services Partner

Starting Nov. 15, Brethren Insurance Services will partner with Milliman to provide ongoing Health and Welfare administration services, including the new, one-stop shop enrollment website and call center. We selected Milliman after careful review and analysis of several providers. The information in this notice lets you know where and how to access your benefits through the new site, **cobbt.mybenefitchoice.com**. Please note that you may not be able to access the new site until Open Enrollment begins on Nov. 15.

Get Started: Register at **cobbt.mybenefitchoice.com**

- Go to **cobbt.mybenefitchoice.com**.
- At the top left of the page, under MyBenefitCHOICE, click the Register button. You'll need your Social Security number, date of birth and ZIP code. The online system will prompt you to create a username and password. Then, you can confirm your Personal Contact Information, benefits and beneficiaries that have been populated on the site.
- Next time you visit the website, simply enter your username and password on the login page to access your information.

If you forget your username or password after you get set up, don't worry. Just look for the "Need Help?" box on the bottom left of the login page where you can reset your username or password.

Watch for More Information

To simplify the Open Enrollment process — and to save a few trees — you'll receive less paper. You can still expect the information that you're used to; however, we'll send most Open Enrollment news to you via email. When Open Enrollment starts on Nov. 15:

- Watch for email updates from "Brethren Insurance Services", which Milliman will send on our behalf.
- Verify that your beneficiaries and current benefits are correct at **cobbt.mybenefitchoice.com** even if you are not making any benefit changes for 2022.

Open Enrollment is generally your once-a-year opportunity to make changes to your insurance coverage. If you want to keep your current coverage, no action is required, but we encourage you to browse the new website to familiarize yourself with it and verify your information.

Additional Support

If you need help logging in, would like to enroll, have a benefit question or do not have internet access, call the Milliman Benefits Service Center at **800-217-0067** (starting Nov. 15).

Representatives are available Monday through Friday from 7 a.m. to 7 p.m. Central time. You may also send an email to **contact.center@milliman.com**.